

- Submit your [Personal Information Form](#) (PIF) to sales@tyax.com at least 60 days before your arrival date.

- Ensure that you have reviewed and understand the required [Release of Liability, Waiver of Claims, Assumption of Risks and Indemnity Agreement](#). This document is also available in French and German. You will be required to complete this on arrival, along with a mandatory safety briefing. It is important that you are coherent and not intoxicated for this period. If we feel that you are not able to complete the document or safety briefing you will be required to the following morning which will delay your skiing.

- International travellers - Ensure that you have all required [Travel Documents](#).

- Ensure that you have all proper Insurance Coverage. To avoid a scenario where you could be paying a hefty medical/evacuation or trip cancellation/interruption bill, we highly recommend that your insurance coverage includes emergency medical coverage and air evacuation coverage as well as trip cancellation and interruption coverage. For travel insurance, we recommend [Lifestyle Financial](#). They specialize in insurance for adventure tourism and understand the type of coverage required for Heliskiing.

- Book all necessary accommodation before your arrival and after your departure from Tyax. We are more than happy to assist you with reservations at one of our preferred partner properties. We advise against arriving to BC the same day or departing the same day as your package dates. Two weeks prior to arrival, you will receive your travel itinerary via email with your pick-up/drop-off locations and times.

- Review the [Booking Conditions and Policies](#).

- Pre-book massage treatments to ensure availability. 2023 treatments include DEEP TISSUE MASSAGE \$80 - 25 minutes | \$150 - 50 minutes (plus GST and gratuity). Your practitioner will help release sore and overworked muscles with your choice of half body or full body deep tissue massage. To make a booking please contact us at info@tyax.com.

- Bring your own ski or snowboard BOOTS.** We also recommend bringing your own helmet (however it is not mandatory). Powder Skis and Snowboards will be provided during your Tyax stay.

- Luggage requirements: Please bring 1 piece of checked luggage no more than 40 lbs and 1 carry on item. **We ask that you please pack using soft luggage as it is difficult for our team to load hard luggage in the helicopters.**

PLEASE REACH OUT IF YOU HAVE ANY OTHER QUESTIONS OR CONCERNS: sales@tyax.com